



## 2009-2010 Application Form

- A nonrefundable fee of \$50.00 may allow you to purchase a minimum of two (2) tickets before the official on-sale date for the general public. **(Ticket limits vary from event to event.)**
- *ENCORE!* tickets will go on sale only after an event has been officially announced on our *ENCORE!* Hotline: **(309) 764-2000, touch 4** (touch-tone phones only). The *ENCORE!* Hotline will inform callers when tickets can be purchased, ticket prices and the limit, if any, of tickets that can be purchased. For even easier access to the *ENCORE!* Hotline, be sure to include your e-mail address on your application, and all information will then be e-mailed directly to you! **(One e-mail address per account please!)**
- *ENCORE!* seating is subject to availability. *ENCORE!* members will usually be able to purchase good seats; however, members are not guaranteed any specific seating locations. Prime seating (first 8-10 rows on the floor and some lower-bowl seating) will not be available to *ENCORE!* members.
- Use of *ENCORE!* is restricted to one paid member on the *ENCORE!* application and *ENCORE!* membership, and points are nontransferable.
- **Members must show their photo ID to purchase *ENCORE!* tickets at the i wireless Center box office.**
- *ENCORE!* purchase opportunities expire when tickets go on sale to the general public or at a prearranged time as stated on the *ENCORE!* Hotline. Tickets are sold on a first-come-first-serve basis at the i wireless Center Cities Box Office windows during normal box office hours. Normal Box Office hours are Monday—Friday 10:00 am—5:30 pm and Saturday 10:00 am—2:00 pm.
- *ENCORE!* **phone orders will only be accepted after a 1 hour delay** from the time that tickets go on sale at the Box Office windows for *ENCORE!* members, and until 5:00 pm each day that the event is available for *ENCORE!* purchase. **To place a phone order, *ENCORE!* members must go through the *ENCORE!* hotline by calling the i wireless Center Box Office at (309) 764-2000, touch 5.** *ENCORE!* members will need to provide the last 4 digits of the credit card on file as a password.
- *ENCORE!* members that order by phone may only charge their tickets to the credit card that is placed on file, and tickets will only be mailed to the address on the *ENCORE!* account. Seat selection for *ENCORE!* orders taken over the phone may be limited to price level and best available seating on the floor, or in the lower or upper bowl. **There is an additional \$2.00 handling fee per ticket for *ENCORE!* phone orders.**
- Paid memberships will be effective August 1, 2009 and will expire July 31, 2010. Enrollment fees will not be offered on a prorated basis.
- *ENCORE!* policies are subject to change without notice. Encore membership is limited.
- **Due to certain circumstances, *ENCORE!* may not be available for some events. These reasons may include, but are not limited to: time constraints, contractual agreements, promoter or artist requests, stage requirements, etc.**



### ENCORE!

## 2009-2010 Application Form

Renewal

Account # \_\_\_\_\_



New Membership

Complete and return this portion with your \$50 check, money order, or credit card number payable to:  
**i wireless Center, c/o ENCORE!, 1201 River Drive, Moline, IL 61265-1300**

*Please print legibly*

Membership Name \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City \_\_\_\_\_ St \_\_\_\_\_ Zip \_\_\_\_\_

E-Mail Address \_\_\_\_\_

Phone (day) \_\_\_\_\_ (evening) \_\_\_\_\_

Please charge my Credit Card \_\_\_\_\_ Exp Date \_\_\_\_\_ or  Check/MO enclosed

*For all credit cards, please provide the 3 digit security code from the back of your card.* \_\_\_\_\_

Credit Card # to be used for charge-by-phone orders: \_\_\_\_\_ Exp Date \_\_\_\_\_

*The last 4 digits of your credit card number will be your charge by phone password.*

I have carefully read and understand the *ENCORE!* policies as stated throughout the application:

Signed \_\_\_\_\_ Date \_\_\_\_\_



**EARN A POINT FOR EVERY DOLLAR YOU SPEND!**

Load cash on your card and use it at the box office and at events. You'll earn one point for every dollar you spend on ticket purchases to i wireless Center events and at concession stands.

Point Levels	Rewards
500	\$10 ARAMARK Food & Beverage Gift Certificate
1000	\$20 ARAMARK Food & Beverage Gift Certificate
2000	Four (4) tickets to a Mallards Game
3000	\$50 ARAMARK Food & Beverage Gift Certificate
6000	Four (4) tickets to Circus or Disney on Ice
9000	Two (2) free concert tickets* & \$50 ARAMARK Reward Subject to availability*
*All gift certificates/vouchers expire one year from date of issue.	

- \$1 Spent = 1 Point
- Earn points for all ticket purchases to i wireless Center events and concession stands. (*ENCORE!* excludes the following: Season Ticket purchases, Group Ticket purchases, Advertisers, Corporate Accounts)
- One person per membership
- Value must be subtracted from the card at the concession stands and presented at the box office at the time of purchase to earn points
- Give us your e-mail address. We will automatically notify you when we confirm an event and when you reach each reward level
- Each *ENCORE!* year begins at zero points

- Once your application is processed, the membership card will be mailed to you.
- Card can be used as a stored value card for purchases at the i wireless Center.
- Card can be loaded at the i wireless Center box office or satellite box office.
- Canceled shows are still credited to the member's account.
- For box office purchases, card must be presented to get credit. (Exception: Phone orders for tickets)
- *ENCORE!* members will receive points for ticket purchases made after the tickets have gone on sale to the general public as long as they pay for their purchases using their card.
- When you reach each reward level, a certificate to be redeemed at the i wireless Center will be mailed to you.

***ENCORE! HOTLINE: (309) 764-2000 press 4***

Please detach the bottom portion and return your completed application to:

i wireless Center Box Office  
Attn: *ENCORE!*  
1201 River Drive  
Moline, IL 61265

or fax to: (309) 277-1403

***Keep the top of the application for your reference!***